

## Pre-contractual information obligations pursuant to Art. 3 para. 2 Data Act (EU Regulation 2023/2854) – affiliated service –

### 1. Contact details

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### 2. Type, format and scope of data

The service processes **product-related data** generated by the use of networked machines and sensors. These include, in particular,

- Sensor data or condition data/process parameters

The **Connected Service Data** essentially includes

- Result data
- Error Information

The data is available in a machine-readable format.

The amount of data generated is project-specific and depends on the specific project requirements.

### 3. Continuous and real-time data generation

The data is updated cyclically in the control plane and can be recorded continuously.

### 4. Storage of data

The data is stored in local databases at the customer's site over the customer's network for a configurable period of time. We are not data controllers.

### 5. Access to the data/ retrieval of the data/ deletion of the data, including technical means, if necessary

- a) Users can access the data via the technological interfaces contained in the product
- b) Real-time data can be read via an OPC-UA interface, although the technical limitations must be observed.

### 6. Disclosure of data to third parties

The provider is not the data owner.

### 7. Right of appeal

In the event of violations of provisions of the Chapter II Data Act, the user has a right of complaint in accordance with Art. 37 EU Data Act.

### 8. Duration of the Agreement and Termination

The term of the contract and the termination of the contract are regulated separately within the framework of the separate software maintenance contract or the software subscription contract.