

# Parts and Technical Support



When you need immediate answers, you can rely on the Dürr Megtec Customer Care team. From advice on equipment enhancements to keep up with evolving process demands and advancing technologies, to helping your operation respond to changing environmental and insurance regulations, we provide fast, accurate service that will help you troubleshoot your process.

## *Your Parts Representative*

Your technical parts representative can search your equipment records and determine what replacement or spare parts are available or what upgrades and retrofits have been developed for your equipment.



## *Parts Dispatching*

Dürr Megtec has a global spare and replacement parts stocking and distribution network with parts inventory available 24 hours a day, 7 days a week.

## *Replacement or spare parts are available for Dürr Megtec equipment:*

- TEC Systems: dryers and ovens
- Wolverine: oxidizers
- MEG: dryers, splicers and pasters
- Thermo Wisconsin: dryers, ovens, thermal oxidizers
- KATEC: thermal recuperative oxidizers
- Enkel/Amal: splicers and pasters
- Vara Technology: solvent recovery and distillation equipment
- Suttcliffe Croftshaw: solvent recovery and distillation equipment
- Suttcliffe Speakman: solvent recovery and biological treatment equipment
- Ross Air Systems: dryers and ovens
- TurboSonic Technologies, Inc.: particulate control, liquid atomization technologies



### *Service Representatives*

- Dürr Megtec has more than 110+ technical support representatives located worldwide to support our customers. And each service technician is factory trained and safety certified.
- Dürr Megtec service representatives are available to give in-plant or in-house training also on any Dürr Megtec product.

### *Parts Available*

- Replacement and spare parts based on your equipment record
- Consumable parts such as splice tape, splicing tabs, brakes, gasketing, ignitors
- Upgrade kits to improve the reliability and efficiency of your equipment
- New dampers or burners for your equipment or expansion projects

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#### **Dürr Systems, Inc.**

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